



Community Services for Families with Diverse Needs



Healthy Start Initiative

Acknowledgements

Irene Orkopoulos (Project Officer, Therapy Focus) was the principal writer of the original 2008 version of this resource.

This resource was revised by Patricia Forbes (Project Officer, Therapy Focus) in 2009.

Thank you to all of the Organisations listed for providing updated information.

An extended thank you to The Allied Health and Education HUB for funding and supporting the development of this resource.



Table of Contents

Acknowledgements	1
Major Disability Service Providers in WA	9
ACTIV Foundation	10
Association For The Blind – Guide Dogs WA	11
Deaf Society Of Western Australia	13
Disability Services Commission.....	15
I.D.ENTITY.WA	16
Nulsen Haven Association Inc.....	18
Rocky Bay	19
Senses Foundation.....	20
The Centre For Cerebral Palsy	21
Therapy Focus.....	23
Further Support, Advice and Information - Where to Start	25
Disability First Stop	26
Disability Services Commission – Local Area Coordination.....	27
Other Professionals and Health Services	28
Australian Physiotherapy Association (WA Branch)	29
Dental Health Services	29
Department Of Health (Healthinfo).....	30
GP After Hours.....	31
Healthdirect.....	32
North Metropolitan Area Health Service	32
OT Australia WA.....	33

Princess Margaret Hospital	34
South Metropolitan Area Health Service	35
Speech Pathology Australia (WA Branch)	36
WA Country Health Service	36
Housing	38
Anglicare.....	39
Bunbury Housing Association.....	40
Department Of Housing	41
Elba	41
Foundation Housing Limited	42
Fremantle Housing Association	43
Independent Living Centre	43
Multicultural Housing Advocacy	44
Making Changes to Your Home	45
Independent Living Centre	46
TADWA.....	46
Family Support	48
Kalparrin.....	49
Meerilinga	49
Ngala	50
Wanslea.....	51
Caregiver Respite	54
ACTIV Foundation	55
Carers Association Of WA	55
IDentity WA	56

Lady Lawley Cottage	56
National Respite Call Number (Red Cross)	57
Perth Home Care Services.....	57
Welcare	58
Culturally and Linguistically Diverse Supports.....	59
Ethnic Disability Advocacy Centre	60
Translating And Interpreting Service	60
Yura Yungi Aboriginal Medical Service.....	61
Education - Making Plans for the Future	62
Association Of Independent Schools Of Western Australia.....	63
Catholic Education Office Of WA.....	63
Child Australia.....	64
Department Of Education, Science And Training.....	65
Employment.....	66
ACTIV Foundation	67
Autism Association Of Western Australia Inc.....	67
BIZLINK	67
Career Contact.....	67
Centrelink (Joblink)	68
Deafinite Employment	68
Department Of Commerce.....	69
Edge Employment Solutions.....	69
Employment Esperance	70
Employment Law Centre Of Western Australia Inc.....	70
Essential Personnel	70

Forrest Personnel.....	71
Geraldton Personnel	71
Good Samaritan Industries.....	71
Goodwill Engineering.....	72
Great Southern Personnel.....	72
Hedland Personnel.....	72
Hotham Personnel	72
Intework Inc.....	73
Kimberley Personnel	73
Peel Personnel	73
Pep Employment Services	73
Rocky Bay Employment.....	74
Ruah Workright	74
Soundworks	74
South Metropolitan Personnel	74
TCCP Create Employment	75
Workability	75
Workpower.....	75
Transport Services.....	76
Centrelink Mobility Allowance	77
Commonwealth Carelink Centres	77
Driver Education	77
Independent Living Centre	78
Maxi Plus Taxi	78
National Disability Service.....	78

Public Transport Authority	79
Specially Modified Vehicles Scheme.....	81
Taxi Users Subsidy Scheme (TUSS)	81
Recreation	82
Creative And Therapy Activities (Cata) Group Inc	83
DADAA (Disability In The Arts).....	83
Freedom On The River	84
Recreation And Sport Network Inc	84
Riding For The Disabled Association Of WA	85
Whiteman Park.....	86
Parent and Family Support Groups	87
Belmont Districts Family And Individual Support Association (Inc).....	88
Geenwood Parent Support Group For Children With Attentional And Learning Difficulties.....	88
Disability Services Commission – Local Area Coordination.....	88
Kids Camps Inc (For Students With An Intellectual Disability)	89
Learning And Attention Disorders Society (Lads)	89
My Time	90
Pilbara Family Support Association Inc	91
Personal Helpers and Mentors Program.....	91
Financial Support	92
Centrelink Carer Allowance.....	93
Commonwealth Carelink Centre	93
Lotterywest Children And Family Services Grants.....	93
Family Skills Training	95
Behaviour Tonics.....	96

Triple P (Positive Parenting Program).....	96
After Hours Support	97
Bush Support Services.....	98
Lifeline.....	98
Rural Link.....	99
Evaluation	100

Major Disability Service Providers in WA



ACTIV Foundation

Contact Details:

Tel (08) 9387 0555

Fax (08) 9387 0599

Website: <http://www.activ.org.au>

Address: 116 Jersey Street
JOLIMONT WA 6014

Postal Address: PO Box 446
JOLIMONT WA 6014

Summary of Services:

Activ is one of WA's leading community benefit organisation and has been providing services and support to people with disability since 1951.

Western Australians with disability are able to find employment, a place to live, travel and recreation options, and much more through the State-wide network of Activ.

Find out more about:

- [Supported Employment](#)
- [Accommodation](#)
- [Recreation](#)
- [Home Care](#)
- [Sitter Service](#)
- [People, Skills and Community](#)
- [Respite](#)
- [Transport Services](#)
- [Activ Library](#)
- [Parent Portal](#)
- [Membership](#)

For more details on the services provided and how to access the services please visit the ACTIV website

Association For The Blind – Guide Dogs WA

Contact Details:

(Tel): (08) 9311 8202

(FAX): (08) 9361 8696

Email: hello@guidedogswa.com.au

Website: www.guidedogswa.com.au

Address: 61 Kitchener Avenue
VICTORIA PARK 6100

Postal Address: PO Box 101
VICTORIA PARK WA 6100

Summary of Services:

Established in 1913, they offer a wide range of services which aim to assist children, young people, adults and seniors who are blind or vision impaired to:

- Minimise the effects of sight loss and retain independence;
- Realise their highest level of participation in daily life consistent with their expectations, abilities and desires and bring about societal change which promotes that level of participation.

The following is a list of the services provided:

Children and Family Services

Children and Family Services are provided to children from birth to 18 years of age and their families. Our team provides intervention for children with vision impairment and their families in a range of environments including homes, childcare centres and the Association's centre. Regular playgroups provide an excellent opportunity for children aged 0 to four years to socialise, play and receive therapy, and for their parents to meet.

Products

The Association offers information about a wide range of daily living and computer-based equipment. This includes equipment to assist with activities like cooking, pouring a cup of tea, sewing and handling money.

[Confident Living Program](#)

[Confident Living Program](#) provides leisure and recreation programs for seniors and younger people who are blind and vision impaired. It aims to provide an opportunity for clients to communicate and establish connections and social relationships and to maintain and increase their independence, confidence and wellness.

[Training](#)

The Centre allows people to re-establish communication with the world as well enabling them to succeed at school, in post- secondary education and in the workforce. Its classrooms incorporate cutting edge assistive and mainstream technologies. Braille teaching is delivered in a group-based environment that offers a social, self-paced experience. Short workshops on everything from “accessing internet banking” to special interest seminars such as “using the internet for genealogy research” will be offered.

[Library](#)

The Braille and Talking Book Library gives Western Australians who are vision impaired access to print in an alternative format.

[Orientation & Mobility](#)

Specialist Orientation and Mobility Instructors help clients to orientate themselves to their environment, and travel independently with confidence, using other senses, strategies and aids such as a cane or electronic device.

[Regional](#)

The Association has a strong commitment to ensuring, as far as possible, that people living in rural WA can effectively access their services. They have significant numbers of clients who receive services through our well-established offices in Geraldton, Mandurah, Albany and Bunbury.

[Vision Management](#)

The Vision Management Centre specialises in the assessment of vision and the prescription of optical aids including magnifiers and telescopes.

For more details on the services provided and how to access the services please visit the ASSOCIATION FOR THE BLIND – GUIDE DOGS WA website.

Deaf Society Of Western Australia

Contact Details:

(Tel): Voice: (08) 9441 2677

TTY: (08) 9441 2655

(FAX): (08) 9441 2616

Email: wadeaf@wadeaf.org.au

Website: www.wadeaf.org.au

Address: Suite 46 / 5 Aberdeen Street
EAST PERTH WA 6004

Postal Address: PO Box 8558
PERTH BC 6849

Summary of Services:

The WA Deaf Society is a non-profit organization established in 1921 to provides services to Deaf and hard of hearing people in Western Australia. The Community Services department continues to deliver a diverse range of services to the Deaf and hard of hearing to ensure full participation in the decisions that affect their lives. It is not only the Deaf and hard of hearing that access the services. Family and friends, students studying Auslan, medical and teaching professions contact the Society. Industries such as mining, education, health and legal also require information.

Services offered include:

- **Advocacy and Information** - The Community Services team is knowledgeable about Deaf rights and information. It supports clients at the Human Rights and Equal Opportunity Commission (State level) and conciliation conferences.
- **Accessing Community Services**
- **[Auslan Language Centre](#)** - A comprehensive centre including captioned videos and DVD's, with other research and support services.
- **[Community Housing Support](#)** - Assists Deaf clients with other disabilities and is funded by the Disability Services Commission.

- [Seniors Recreation Program](#) - Conducts recreational, social activities and seminars for the over 50's.
- [Language Early Access Program](#) - LEAP. For Deaf and hearing children from birth to 6 years old and their families.
- [First Signs Program](#) - Assists hearing parents to teach basic Auslan key word signs to hearing babies and toddlers.
- [Deafness Awareness Training](#) - Workshops presented by a Deaf person and interpreter to various organisations and education institutions, providing an insight into Auslan and the Deaf community.
- [Introduction to the Deaf Community and its Language Course](#) - Four, twelve hour workshops conducted at various times throughout the year. Taught in a bi-lingual environment and increases awareness of the language and culture of the Deaf community.
- [Deaf Magazine](#) - A quarterly newsletter containing information about the WA Deaf community and its associations.
- [Auslan Community School](#) - Run in conjunction with the Western Australian Institute of Deaf Education.
- **Workplace English Language and Literacy Course** - Understanding grammatical structure in the English language for Deaf people.

For more details on the services provided and how to access the services please visit the DEAF SOCIETY OF WESTERN AUSTRALIA website.

Disability Services Commission

Contact Details:

Tel (08) 9426 9200

TTY(08) 9426 9325

Fax (08) 9426 9380

Email: dsc@dsc.wa.gov.au

Website: <http://www.disability.wa.gov.au>

Address: 146-160 Colin Street
WEST PERTH WA 6005

Postal Address: P O Box 441
WEST PERTH WA 6872

Summary of Services:

The Disability Services Commission is the State Government agency responsible for advancing opportunities, community participation and quality of life for people with disabilities. The Commission provides a range of direct services and support and also funds non-government agencies to provide services to people with disabilities, their families and carers.

Their services include:

- Accommodation Support
- Family and Individual Support
- Disability Professional Services
- Early years and consultancy
- Post School Options
- Alternatives to employment
- Community Aids and Equipment Program
- Continence Management
- Country Resource and Consultancy Team
- Local Area Co ordination
- Intensive Family Support
- Respite Program
- Advocacy

I.D.ENTITY.WA

(formerly known as Catholic Care)

Contact Details:

(Tel) +61 (0)8 9474 3303

(Fax) +61 (0)8 9474 3315

Email: reception@identitywa.com.au

Website: www.identitywa.com.au

Address/ Postal:

PO Box 5

SOUTH PERTH WA 6951

Summary of Services:

I.D.Entity.WA provides services to people with intellectual disabilities and their families.

These services include;

Accommodation

- Supported adult accommodation
- Supported adolescent accommodation

Family Counselling and Pastoral Care

- Individual, group and family counselling
- Workshops (for skills development in a wide range of areas)
- Information seminars
- Mothers' groups
- Fathers' groups
- Retreats & spiritual supports
- Grief counselling & support
- Advocacy
- Practical advice, referral & support

Respite through recreation

- One-to-one assistance to adolescents/adults to join local group activities (such as Brownies, Scouts, dancing classes)
- Works towards the group itself taking on the responsibility of caring for the individual
- Offers regular short breaks to families in the evening or on the weekend

School Holiday Camps and Day Outings

- 3-day camps or 1-day outings, each for 4 children, over school holidays
- Both paid staff and volunteers care for the children while they are away or on outings
- Offers a fun, safe holiday to children with high support needs while giving families a break

SIBS Groups

Camps and day activities during the school holidays for "Specially Important Brothers & Sisters" (SIBS) of children with disabilities

Social Club

Social and recreation activities for adolescents and young adults whose support needs are not high, who live at home with their families

Respite

- Adult Respite House
- Children's Respite house
- Family Care Service
- Weekends Away

Nulsen Haven Association Inc

Contact Details:

(Tel): (08) 6253 4700

(FAX): (08) 9358 5552

Email: nulsen@nulsenhaven.com.au

Website: www.nulsenhaven.com.au

Postal Address: 28 Burton Street
CANNINGTON WA 6107

Summary of Services:

- **[Accommodation Program](#)**
The Nulsen Haven Association provides accommodation services to people with profound and severe intellectual and multiple disabilities. These services are provided in the Southern Metropolitan Region of Perth.
- **[Scope](#)**
Nulsen Haven's Scope service provides opportunities for people with disabilities to participate in community based activities of their choice.
- **[Therapy Services](#)**
Nulsen Haven's therapy service team currently comprises three areas of expertise - Physiotherapy, Occupational Therapy and Speech Pathology. Therapy Services aim to assist individuals in achieving a fulfilling lifestyle in key areas of their everyday lives.
- **[Independent Administration](#)**
A specialist organisation that will help other organisations/businesses meet the administrative demands of running an agency.
- **[Creative Development](#)**
The Creative Development program at Nulsen Haven explores a number of musical, cultural and arts related activities for Nulsen Haven Residents.

For more details on the services provided how to access the services please visit NULSEN HAVEN ASSOCIATION INC website.

Rocky Bay

Contact Details:

(Tel): (08) 9383 5111

(Fax): (08) 9383 1230

Email: admin@rockybay.org.au

Website: www.rockybay.org.au

Address: 60 McCabe Street,
MOSMAN PARK WA 6012

Postal Address: PO Box 53
MOSMAN PARK WA 6912

Summary of Services:

Rocky Bay, formerly the Western Australian Society for Crippled Children, was founded in 1938. The organisation provides care and support for people with disabilities, particularly those with neuromuscular and other neurological disorders. Their client group comprises people with muscular dystrophy, muscular atrophy, spina bifida, cerebral palsy and those with an acquired brain injury.

Clinical Services Directorate

Rocky Bay Clinical Services embraces an Individual Centred approach and with the children, a Family Centred approach. The practice advocates partnership and collaboration between the individuals and/or families and the team to determine how best to meet the individual's needs. Rocky Bay recognises that each family knows their child best and the role of the Clinical Services team is to assist each family in the management of their child.

The following services are provided;

- [Physiotherapy](#)
- [Occupational Therapy](#)
- [Speech Pathology](#)
- [Posture & Technical Services](#)
- [Social Work](#)
- [Hydrotherapy](#)
- [Country Services](#)
- [Rocky Bay School Age Therapy Services](#)
- [Nursing Services](#)

Rocky Bay Client Services support clients to live as independently as possible in an environment of their choice, to facilitate and support clients to pursue individual interests and meaningful activities in their lives and access a respite service for families and carers to take regular breaks from their duties as carers as well as emergency support.

- [Lifestyle Services](#)
- [Alternatives to Employment](#)
- [Community Living](#)
- [Volunteer Services](#)

For more details on the services provided and how to access the services please visit the ROCKY BAY website

Senses Foundation

Contact Details:

(Tel): (08) 9473 5400

(FAX): (08) 9473 5499

Email: admin@senses.asn.au

Website: www.senses.asn.au

Address: 11 Kitchener Ave
BURSWOOD WA 6100

Postal Address: PO Box 143
BURSWOOD WA 6100

Summary of Services:

Senses Foundation is a charitable, not for profit organisation providing disability support services to people of all ages throughout Western Australia. Senses Foundation's unique service specialty is the provision of services to people who are deafblind.

The services provided include:

- Respite and Family Support
- [Specialist Communication](#)
- Early Childhood Intervention
- [Accommodation](#) Services
- Adult Therapy Services
- Therapy Consultancy

- [Recreation](#)
- [Alternatives to Employment](#)
- [Social Work Service](#)
- Sibling Support
- Family Leadership
- Training
- Resources

For more details on the services provided and how to access the services please visit SENSES FOUNDATION'S website.

The Centre For Cerebral Palsy

Contact Details:

(Tel): (08) 9443 0211

(FAX): (08) 9444 7299

Email: info@tccp.com.au

Website: <http://www.tccp.com.au>

Address: The Sir David Brand Centre
106 Bradford Street
COOLBINIA WA 6050

Postal Address: The Centre for Cerebral Palsy
PO Box 61
MOUNT LAWLEY WA 6929

Summary of Services:

The Centre for Cerebral Palsy is a charity, providing services and support to more than 1000 people living with cerebral palsy and their families throughout WA.

Kids Can - Developing Young Lives

- Kids Can is The Centre's children's services including Physiotherapy, Occupational Therapy, Speech Pathology, Social Work, Psychology and Respite for children aged 0-17 years living in both metropolitan and regional area's throughout WA.

Individual People - Life, Community, You

- Individual People focuses on Adult Services including Physiotherapy, Occupational Therapy, Speech Pathology, Social Work, Psychology, Respite, Accommodation, Recreation and day options for adults living with Cerebral Palsy in WA.

Pathways to Excellence - Research and Innovation

- The Centre for Cerebral Palsy undertakes a broad range of research from clinical research through to socio familial research. The name Pathways to Excellence acknowledges that there are various pathways to an end point and their research and service development is often organic, evolutionary, and a journey on an uncharted road with the ultimate goal of improving people's lives.

Create Employment - Business Links

- Create Employment (previously Access Employment) is a Disability Open Employment Service that assists people with disabilities to secure and maintain employment in the open labour market. Create Employment also assists employers who are looking for skilled and enthusiastic staff.

CP Tech

- CP Tech is a consultancy service that works with clients, families and staff in providing advice, support, and technical expertise to assist people with CP and other disabilities to gain greater independence through the use of equipment and technology options. It consists of a consultation clinic and a workshop. The CP Tech team includes occupational therapists, physiotherapists, speech pathologists, an engineer, technical and administrative staff. The team works in partnership with clients and families, therapists and carers, in order to identify individual needs, make recommendations for equipment and assistive technology and determine design and technical specifications for equipment. Also, CP Tech technical staff are able to assist with the fabrication and modifying of equipment to ensure it suits each client's individual needs.

CP Foundation

- The Cerebral Palsy Foundation supports research, services, equipment and other initiatives that benefit clients of The Centre for Cerebral Palsy.

Goodwill Engineering

- Goodwill Engineering (previously Goodwill Industries) is the business services arm of the Centre for Cerebral Palsy, employing sixty-two people with disabilities.

For more details on the services provided and how to access the services please visit THE CENTRE FOR CERBAL PALSY website.

Therapy Focus

Contact Details:

(Tel) (08) 9478 9500

(Fax) (08) 9451 5480

Email: enquiries@therapyfocus.org.au

Website: www.therapyfocus.org.au

Address: Suite 5, 1140 Albany Highway
BENTLEY WA 6102

Postal Address: PO Box 20
BENTLEY WA 6982

Summary of Services:

Therapy Focus is a community service organisation that provides therapy and professional services to children in home, school and community settings.

Disability Professional Services

Therapy Focus provides a range of Disability Professional Services to children aged 0-18 living in metropolitan Perth.

Their services include:

- School-age services
- Early intervention services
- Aids and equipment services

The disability professional services are provided free of charge to eligible families.

The Complete Advantage – private services to help children develop

The Complete Advantage, a division of Therapy Focus offers assessment and advice for parents, schools and families, tailored therapy and a range of interventions to support the development of children's motor skills.

Professional therapists from The Complete Advantage work with children directly or in group situations, and offer training to support parents with knowledge and skills that can be used at home. Services for children with diagnosed disabilities, including Autism and other Pervasive Developmental Disorders are specifically designed to cater for the unique and individual needs of each child and family.

Services will also complement other therapy or intervention that your child may already be accessing and private health rebates apply for most services.

With a referral, Medicare rebates are available under the Enhanced Primary Care Plan, Helping Children with Autism Package, and services for children of Torres Strait Islander or Aboriginal Descent.

For a complete list of services provided by *The Complete Advantage*, the cost of services and the types of rebates available for these services, call 1300 135 373 or email enquiries@thecompleteadvantage.com.au.

For more details on the services provided and how to access the services please visit Therapy Focus website.

Further Support, Advice and Information - Where to Start



Disability First Stop

Contact Details:

Telephone: (08) 9386 6477

Country: 1800 193 331

Facsimile: (08) 9386 6705

TTY: (08) 9386 6451

Website: <http://www.disabilityfirststop.asn.au>

Email: email@disabilityfirststop.asn.au

Address: Oasis Lotteries House
2/37 Hampden Road
NEDLANDS WA 6009

Summary of Services:

When people have an accident or are newly diagnosed as having a disability, Disability First Stop will direct them towards the appropriate agencies to give them the support they need.

They provide:

- Information via telephone, from email and face to face.
- Access to web based information covering a broad range of contacts appropriate to the initial phase post diagnosis
- Supported referral to relevant services
- Provision of professional advocacy support
- Linking to people who have similar personal experiences

Disability Services Commission – Local Area Coordination

Contact Details:

Telephone: (08) 9426 9200

Freecall (for country callers) 1800 998 214

TTY (09) 9426 9315

Website: <http://www.disability.wa.gov.au/DSC:STANDARD::pc=L7C5C2C1>

Summary of Services:

The Disability Services Commission provides Local Area Coordination support in Perth and throughout all regional areas of Western Australia. Local Area Coordinators (LACs) are based in local communities enabling support to be personalised, flexible and responsive. LACs aim to build and maintain effective working relationships with individuals and families in their local area.

Local Area Coordination is available to people with physical, sensory, neurological, cognitive and/or intellectual disabilities that are under the age of 60 at the time they apply for LAC support. The LAC operates as a service coordinator rather than a service provider and, as such, can help the person with a disability and their families/carers to plan select and receive needed supports and services.

LACs also contribute to building inclusive communities through partnership and collaboration with individuals and families, local organisations and the broader community. The overall aim of Local Area Coordination is to support people with disabilities to live within welcoming and supportive communities.

Other Professionals and Health Services



Australian Physiotherapy Association (WA Branch)

Contact Details:

Tel: Ph: (08) 9389 9211

Fax: (08) 9389 9221

Website: www.physiotherapy.asn.au

Email: wa.branch@physiotherapy.asn.au

Address: 'Hampden House'
174 Hampden Road
NEDLANDS WA 6009

Summary of Services:

Physiotherapists are trained to assess the underlying causes of joint, muscle and nerve injuries and provide effective treatment so you can resume your normal lifestyle as soon as possible.

Dental Health Services

Contact Details:

Tel (09) 9313 0555

Fax (08) 9313 1302

TTY (08) 9313 2085 or refer to Interpreter Service information

Email: enquiries@dental.health.wa.gov.au

Address: 43 Mt Henry Road
COMO WA 6152

Postal Address: Dental Health Services
Locked Bag 15
BENTLEY DELIVERY CENTRE WA 6983

Summary of Services:

Dental Health Services is a service unit of the Western Australian Department of Health. Our mission is to promote and improve the oral health of all people in Western Australia. The role of Dental Health Services is to:

- Prevent oral disease.
- Provide for eligible persons, emergency care for the relief of pain due to oral conditions.
- Facilitate general dental care for financially or geographically disadvantaged persons in the community and other special groups of people.
- Provide general dental care for all school children enrolled in the School Dental Service.
- Support the training and education of oral health professionals.

Department Of Health (Healthinfo)

Contact Details:

Telephone: 1300 135 030

Website: <http://www.health.wa.gov.au/services/>

Address: Department of Health
189 Royal Street
EAST PERTH WA 6004

Summary of Services:

Healthinfo is an information line if you are unable to find a service you require in the yellow and white pages.

GP After Hours

Contact Details:

GP After Hours Armadale

Armadale Health Service
Albany Hwy 6112
ARMADALE WA 3056
Ph: (08) 9391 2285

GP After Hours Bentley

The Bentley Centre
U4/ 1140 Albany Hwy
BENTLEY WA 6102
Ph: (08) 9458 0585

GP After Hours Subiaco

175 Cambridge St
SUBIACO WA 6008
Ph: (08) 9382 9606

GP Afterhours Murdoch

St John Of God Health Care
Murdoch Medical Clinic Suite 5-7 100
Murdoch Drive
MURDOCH WA 6150
(08) 9366 1500

Summary of Services:

GP After Hours provides after hours consultation by experienced, local General Practitioners (GPs). Services include consultations for medical conditions and treatment of fractures, lacerations and similar general practice emergencies.

There are other after hours GP clinics in suburbs such as Armadale, Bentley, Murdoch, Subiaco, and Mt Lawley.

Healthdirect

Contact Details:

Telephone: 1800 022 222

(TTY) 1800 022 226

Address: PO Box 8172
PERTH BUSINESS CENTRE WA 6849

Summary of Services:

HealthDirect is a free 24 hour, seven day a week health advice line. You should always try to contact your regular doctor first. But if they're not available, HealthDirect's experienced nurses will provide immediate professional advice on how urgent your problem is and what to do about it.

The aim of HealthDirect is to make health services more accessible, facilitate service delivery closer to where people live, and increase participation by health professionals in the community.

HealthDirect is a State and Federal Government initiative.

North Metropolitan Area Health Service

Contact Details:

Telephone: 08) 9346 3333

Website: <http://www.nmahs.health.wa.gov.au/>

Address: 1st Floor, E Block
Sir Charles Gairdner Hospital
Hospital Avenue
NEDLANDS WA 6009.

Summary of Services:

The North Metropolitan Area Health Service is one of four area health services in Western Australia. It provides public hospital, community and mental health services to over half a million people living in Perth's northern suburbs.

The NMAHS includes Graylands Hospital, Joondalup Health Campus, Kalamunda Hospital, King Edward Memorial Hospital, Osborne Park Hospital, Sir Charles Gairdner Hospital and Swan District Hospital.

The North Metropolitan Health Service (NMHS) provides public services to the communities covered by the following local authorities:

- Claremont
- Cottesloe
- Mosman Park
- Nedlands
- Peppermint Grove
- Perth (north area)
- Subiaco
- Cambridge
- Stirling
- Joondalup
- Wanneroo

OT Australia WA

(Australian Association Of Occupational Therapists WA – Inc)

Contact Details:

Telephone: (08) 9388 1490

Fax: (08) 9388 1492

Address: 4A/266 Hay Street
SUBIACO WA 6008

Email: info@otauswa.com.au

Website: www.otauswa.com.au

Summary of Services:

Occupational Therapists are health professionals who are trained to work with people to overcome limitations caused by injury or illness, psychological or emotional difficulties, developmental delay or the effects of ageing. Their goal is to assist each individual to become as independent as possible, maximizing personal productivity, well being and quality of life.

Occupational Therapists are University trained and are registered with the Occupational Therapy Registration Board of Western Australia. Courses include formal study and considerable fieldwork with clients. They are governed by standards of clinical practice and a professional code of ethics to ensure high standards of service delivery to clients.

Depending on the needs of the individual Occupational Therapists may be involved in providing individual or group sessions focussing on:

- Community access and involvement
- Daily living skills
- Equipment prescription
- Home management
- Involvement in work or education
- Leisure, recreation and play
- Physical function

Occupational Therapists may work in a variety of areas and situations – including in the home, workplace and community. They may also work in:

- Community health centres
- Home care services
- Independent living centres
- Occupational health centres
- Private practice
- Psychiatric clinics, hostels and hospitals
- Public and private hospitals
- Residential care centres
- Schools and workplaces
- Vocational rehabilitation centres

Princess Margaret Hospital

Contact Details:

Telephone: 08 9340 8222

Website: <http://www.caahs.health.wa.gov.au/>

Address: Roberts Road
SUBIACO WA 6008

Postal Address: PO Box D184
PERTH WA 6840

Summary of Services:

Aboriginal Health · Aboriginal Liaison · Adolescent · Allied Health · Anaesthesia · Anxiety · Asthma Management and Education · Audiology · Bio-Engineering · Bone Marrow · Burns Unit · Cancer Management · Cardiology · Cardio-thoracic · Cardiovascular Medicine · Child Development · Child Health · Chronic Disease ·

Community Health · Community Nursing · Continence Management and Education · Cornea · Coronary Care · Counselling · Crisis Intervention · Cytology · Dental · Depression · Dermatology · Diabetes Management and Education · Dietetics · Disability Services · Disease Control · Ear/Nose/Throat (ENT) · Emergency · Endocrinology · Enuresis · Environmental Health · Epidemiology · Epilepsy · Ethnic Health · Ethnic Liaison · Family Health · Gastroenterology · General Practice · Genetics · Grief Management · Haematology · Health Planning · Health Promotion · Histopathology · HIV/AIDS · Home and Community Care · Immunisation · Immunology · Infection Control · Infectious Diseases · Injury Prevention · Inpatient Support · Inpatients · Intensive Care · Laboratory Technologies · Library, Medical · Major Programmes · Medical Illustration · Medical Imaging · Medical, Acute · Medical, General · Mental Health · Microbiology · Musculo-Skeletal Health · Neonatology · Nephology · Neurosurgery · Nuclear Medicine · Nursing · Nursing College Support · Nursing College Support (State Enrolled) · Nursing Education, Postgraduate · Nutrition · Observation · Occupational Therapy · Oncology · Operating Theatre · Ophthalmology · Orthopaedics · Outpatients · Paediatrics · Pathology · Pathology, Chemical · Pathology, Forensic · Patient Support · Patient Transport · Permanent Care · Pharmacology · Pharmacy · Physiotherapy · Positive Parenting Program · Prosthetics · Psychiatry · Psychiatry, Aboriginal · Psychiatry, Adolescent · Psychiatry, Paediatric · Psychology · Public Relations · Radiology · Radiotherapy · Refugee Child Health · Rehabilitation · Renal Medicine and Dialysis · Research · Research Support · Respiratory Medicine · Rheumatology · School Health · Serology · Sexual Health · Sleep Disorders · Social Work · Specialist Services, Visiting · Speech Pathology · Speech Therapy · Staff Development · Stomal Therapy · Suicide Prevention/Intervention · Surgery, Acute · Surgery, Day · Surgery, Dental · Surgery, Endoscopic · Surgery, General · Surgery, Intra-Ocular · Surgery, Maxillo-Facial · Surgery, Oral · Surgery, Paediatric · Surgery, Reconstructive · Toxicology · Transplantation · Triage · Urology · Virology · Work Experience (High School Students)

South Metropolitan Area Health Service

Contact Details:

Telephone: 9224 3604

Fax: (08) 9224 3775

Postal Address: GPO Box X2213
PERTH WA 6847

Summary of Services:

The South Metropolitan Area Health Service is one of four area health services in Western Australia. It provides public hospital, community and mental health services to over half a million people living in Perth's northern suburbs.

The South Metropolitan Area Health Service includes:

- Armadale - Kelmscott Memorial Hospital
- Bentley Hospital
- Fremantle Hospital and Health Service
- Rockingham - Kwinana District Hospital
- Royal Perth Hospital
- South Metropolitan Mental Health Service
- South Metropolitan Population Health Service

Speech Pathology Australia (WA Branch)

Contact Details:

Telephone: 9450 8281

Website: <http://www.speechpathologyaustralia.org.au/>

Email: sppathwa@optusnet.com.au

Address: 1/37 Baldwin Street
COMO WA 6152

Summary of Services:

- Speech Pathology Australia is the national peak body for the speech pathology profession in Australia.
- The Association promotes timely access to services.
- The Association will assist you to find a speech pathologist in your area, who will help with speech, language, overall communication, feeding and swallowing.

WA Country Health Service

Contact Details:

Telephone: 1800 629 028

Website: <http://www.wacountry.health.wa.gov.au/>

Address: 189 Wellington Street
PERTH WA 6000

Postal Address: PO Box 6680
EAST PERTH BUSINESS CENTRE WA 6892

Summary of Services:

The WA Country Health Service (WACHS) is the single biggest Area Health Service in Western Australia, and the largest country health system in Australia. It provides public hospital, community and mental health services.

Units reporting to WA Country Health Service:

- Goldfields
- Great Southern
- Kimberley
- Midwest
- Pilbara
- Southwest

Housing



Anglicare **(Service-Housing And Accommodation)**

Contact Details:

Telephone: 9325 7033

Fax: 9325 6969

Email: info@anglicarewa.org.au

Website: www.anglicarewa.com.au

Address: 23 Adelaide Terrace
EAST PERTH WA 6839

Postal Address: GPO Box C138
PERTH WA 6839

Summary of Services:

Anglicare WA is a separately incorporated community service organisation playing a unique role, through its diversity and location of services, as part of the community services sector in Western Australia. Their goal is to provide high quality, integrated services to vulnerable individuals and families.

They provide many services one of which is the Housing and Accommodation Service, which includes the following:

- **[Anglicare Stabilising Homes \(ASH\)](#)**
HOME Advice Program
Family support to stabilise housing in Mandurah region.
- **Aboriginal Intensive Support Program**
This program is a collaborative venture with the Department of Housing and Works and Centrecare, to reintroduce specific families to tenancy responsibilities.
- **Family Housing**
Externally supported accommodation and outreach for homeless families or those at risk of homelessness.
- **Kalgoorlie Accommodation Support Service (KASS)**
Assists women escaping domestic violence and to access and maintain Homeswest accommodation.

- **[Stabilising Tenancies Anglicare Rockingham \(STAR\)](#)**
Support and advocacy service for people in private rentals in the Rockingham area.
- **[Supported Housing Assistance Program \(SHAP\)](#)**
Provides Homeswest tenants with support and advocacy to enable them to fulfil their role as tenants.

For more details on the services provided and how to access the services please visit the ANGLICARE WA website.

Bunbury Housing Association

Contact Details:

Telephone (08) 97915438

Website: <http://www.bunburyhousingaasoc.org.au/bhahome.htm>

Email address: bhainc@bigpond.net.au

Address: 99 Victoria St
BUNBURY WA 6230

Postal Address: PO Box 1505
BUNBURY WA 6231

Summary of Services:

Bunbury Housing Association Inc. is a Community Housing organisation that aims to relieve housing related poverty by providing and managing quality, secure and affordable housing for those people in the South West of Western Australia who are on low and moderate incomes and those suffering from various disadvantages, including mental illness. The Association is a community housing provider that is registered under the [WA Community Housing Code of Practice](#).

The Association's objectives include:

- To relieve housing related poverty
- To provide and manage secure and affordable housing for people on low or moderate incomes
- To encourage tenant participation in the development and management of accommodation provided by BHA

To develop and promote awareness of housing issues, in particular Community Housing

Department Of Housing

Contact Details:

Telephone (08) 9222 4666

TTY (08) 9221 3985

Fax (08) 9221 1388

Website: www.housing.wa.gov.au

Email: ask@housing.wa.gov.au

Address: 99 Plain Street
PERTH WA 6000

Summary Of Services:

Department of Housing and Works offers a number of housing options which enable people with disabilities to access appropriate housing that is affordable and secure. Options include Mainstream Rental, Community Housing, Home Ownership loans, Home Improvement Loan, Bond Assistance.

Elba

(Enabling Members with Disabilities) (Especially Spinal Injuries) To Maintain Their Independence In The Community In A Dignified Manner

Contact Details:

Phone: (08) 9346 7388

Fax/Answering Machine: (08) 9346 7385

Mobile: 0417 919 971

E-mail: elba@cnswa.com

Address: Centre for Neurological Support
The Niche
Suite B, 11 Aberdare Road
NEDLANDS WA 6009

Summary of Services:

Elba Inc. is a non-profit organisation operated by Members for the benefit of Members. Once accepted as a member, ELBA can help in the following ways:

- Provision of a financial and administrative service for funding supplied by the government.
- Co-ordination and purchase of professional services required for reviews of individual support requirements
- Co-ordination and purchase of Manual Handling Training Carers.
- Services to new members will be on the basis of critical need and consistency of support levels and subject to funding from the Disability Services Commission.

Foundation Housing Limited

Contact Details:

Perth Office: 131 Brisbane Street
PERTH WA 6000

Telephone: (08) 9227 6480

Fax: (08) 9227 5611

After Hours Emergency Contact 9227 6480

Email: admin@foundationhousing.org.au

Website: www.foundationhousing.org.au

Summary Of Services:

Foundation Housing is a not for profit housing company providing rental housing to people on low to moderate incomes. The housing they develop and provide meets the housing needs of a diverse range of people including

- Low income families
- Low income singles and couples
- Young people
- Students
- People with special needs that may require support
- Key workers on low incomes
- Large families including Indigenous and CALD families

For more details on the services provided and how to access the services please visit the FOUNDATION HOUSING website.

Fremantle Housing Association

Contact Details:

Phone: 9430 0900

Fax: 9430 5583

Email: fha@iinet.net.au

Address: 21 Parry Street
FREMANTLE WA 6162

Summary Of Services:

Fremantle Housing Association provides affordable and appropriate rental housing for those on low incomes. Three programs are available:

- General Housing - For all low income groups;
- Blinco Street Lodge - 10 room lodge for men over 30;
- Independent Living Program (ILP) - For those with a psychiatric disability who receive support from local mental health clinics.

Independent Living Centre

Contact Details:

Telephone: 1300 885 886

Website: www.ilc.com.au

Email: general@ilc.com.au

Address: Independent Living Centre of WA (Inc.)
The Niche
11 Aberdare Road
NEDLANDS WA 6009

Summary Of Services:

The Independent Living Centre of Western Australia is a non-government, not-for-profit, community based equipment information and advisory resource service which:

- Enables people to find out about, see and trial a range of equipment, assistive technology and training resources for people living and working with disabilities, injuries and age-related difficulties
- The Independent Living Centre of WA does not sell equipment, but does have a Hire Service with specialist equipment that may assist individuals and organisations with short-term needs or for trial purposes.

Multicultural Housing Advocacy

Contact Details:

Telephone: 9328 2699

Fax: 9227 7638

Website: www.iinet.net.au/~npmrc/

Email: mha@mscwa.com.au

Address: 20 view Street
NORTH PERTH 6006

Office Hours: Mon -Fri 9am - 4:30pm, Wed 9am - 12:30pm.

Summary Of Services:

Advocacy and support service for migrant families and individuals in private rental accommodation at risk of eviction or having difficulty maintaining their tenancy or who have been homeless and need ongoing support in new accommodation. Services include:

- help with application forms,
- bond assistance, property maintenance,
- packing,
- moving,
- preparing house for inspections,
- advocacy and negotiations with landlords.

Also provides Counselling and referrals to a range of other services including mental health services, particularly for refugees suffering post-traumatic stress.

Making Changes to Your Home



Independent Living Centre

Contact Details:

Telephone: 1300 885 886

Website: www.ilc.com.au

Email: general@ilc.com.au

Address: Independent Living Centre of WA (Inc.)
The Niche
11 Aberdare Road
NEDLANDS WA 6009

Summary Of Services:

The Independent Living Centre of Western Australia is a non-government, not-for-profit, community based equipment information and advisory resource service which:

- Enables people to find out about, see and trial a range of equipment, assistive technology and training resources for people living and working with disabilities, injuries and age-related difficulties
- The Independent Living Centre of WA does not sell equipment, but does have a Hire Service with specialist equipment that may assist individuals and organisations with short-term needs or for trial purposes.

TADWA

(Technology Assisting Disability WA Inc)

Contact Details:

Telephone: (08) 9379 7400

Fax: (08) 9379 7498

Website: www.tadwa.org.au

Email: technicalaidwa@tadwa.org.au

Address: 371 Collier Road
BASSENDEAN WA 6054

Postal Address: PO Box 266
BASSENDEAN WA 6934

Summary Of Services:

- Advocacy/information/advice and referral services;
- Design and fabrication of customised aids and services;
- Modification of existing aids and devices;
- Refurbishment of aids and equipment;
- Home modifications, including ramps / rails / sliding doors / bathroom / shower
- Educational aids and equipment;
- Work place modifications assistance;
- Design and development of recreational equipment;
- Design and adaptation of communication devises and technology;

Family Support



Kalparrin

Contact Details:

Telephone: 9340 8094

Freecall: 1800 066 413

Fax: 9380 6114

Website: <http://kalparrin.org.au>

Email: kalparin@iinet.net.au

Address: Level 4, Hay St Building
 Hay St
 Princess Margaret Hospital
 SUBIACO WA 6008

Postal Address: GPO BOX D184
 PERTH WA 6840

Summary Of Services:

The Kalparrin Centre is a drop-in Centre for families of children with special needs. It is situated in the grounds of PMH and is a place where families can get information and support related to their child's condition.

Its services include:

- Drop in centre
- Parent link
- Support groups
- Weekend camps

Meerilinga

Contact Details:

Telephone: 9489 4022

Website: www.meerilinga.org.au

Email: mycf@meerilinga.org.au

Address: 15 Cambridge Street (Corner Southport St)
WEST LEEDERVILLE WA 6007

Summary Of Services:

Meerilinga recognized for excellence in promoting and supporting the education, care and wellbeing of children and providing a diverse range of professional resources and support to children, the health sector, the education sector, child protection, parents, the community and volunteers, Meerilinga aims to improve the quality of life for the children of Western Australia through:

- **Participation** - involving children in the decision making process
- **Support** - for organisations advancing the development of young children
- **Advocating** - for the well-being of WA's young children
- **Services** - for parents/families, industry professionals and students
- **Research** - into worldwide trends in policy and practice as it relates to children
- **Best Practice** - contributing through significant project outcomes

Ngala

Family Resource Centre – Head Office

Contact Details:

Telephone: (08) 9368 9368

Country: 1800 111 546

Website: www.ngala.com.au

Email: ngala@ngala.com.au

Address: 9 George Street,
KENSINGTON WA 6151

Summary Of Services:

Ngala is an Early Parenting Centre with a passion for supporting and guiding families and young children through the journey of early parenting.

A range of opportunities are on offer to increase and enhance your knowledge of parenting skills through group education, coffee mornings, consults, day stay and overnight stay.

Some of our services include:

- [Childcare](#)
- [Community Programs](#)
- [Consultations](#) (Family Programs)
- [Day & Overnight Stays](#) (Family Programs)
- [Helpline](#)
- [Hey Dad WA](#)
- [Ngala at Kwinana](#)
- [Ngala in the Pilbara](#)
- [Noranda Family Centre](#)
- [Parent Education](#)
- [Research](#)
- [Resources](#)
- [Special Projects](#)

Please see their website for a detailed explanation of services.

Wanslea

Contact Details:

Telephone: (08) 9245 2441

Website: <http://www.wanslea.asn.au/index.html>

Email: support@wanslea.asn.au

Address: 110 Scarborough Beach Rd
SCARBOROUGH WA 6019

Summary Of Services:

Perth Metropolitan area, Scarborough and East Victoria Park:

Children's Services

[Family Day Care](#)

Quality childcare service delivered by licensed carers in approved homes.

[In Home Child Care](#)

A flexible child care option which offers quality childcare in the child's own home.

Family Services

REACH

Reach is a federally funded home-based program designed to assist eligible families at key transition points in their children's early years.

Creating Stronger Families

Social Workers and Family Care Workers work with families aiming at strengthening their parenting skills.

Keeping Families Together

A program designed to work with families and prevent children from being placed outside their own home.

Grandcare

A combination of services that provide advice and support to grandparents who have been left to care for their grandchildren.

Children of Parents with Mental Illness (COPMI)

Wanslea can help a child understand their parent's mental illness, develop skills for coping with challenges and to develop a safety plan.

Placement Services

Wanslea Foster Care

Crisis/Emergency foster care program for children to 12 years of age.

Spectrum Specialist Foster Care

Specialist foster care for children aged 8-12 with complex needs and significant distressed behaviours.

Fremantle

Children's Services

Early Learning & Development Centre
Outside School Hours Care
Vacation Care

Joondanna

Children's Services

Early Learning & Development Centre

Claremont

Children's Services

Methodist Ladies' College Outside School Hours Care

Samson, Weybridge & Beaconsfield (Fremantle Area)

Outside School Hours Care Services

Peel (Mandurah)

Children's Services

[Family Day Care](#)

Quality childcare service delivered by licensed carers in approved homes.

[In Home Child Care](#)

A flexible child care option which offers quality childcare in the child's own home.

[Leaving Care](#)

Individual support for young people leaving state care in their transition towards independent living.

Great Southern

Children's Services

[Family Day Care](#)

Quality childcare service delivered by licensed carers in approved homes.

Early Learning & Development Centre

Plantagenet

[Grandcare](#)

A combination of services that provide advice and support to grandparents who have been left to care for their grandchildren.

Communities for Children - Mobile Community Hubs

Parenting and playgroup support for isolated towns in the region.

Great Kids in the Great Southern

Supporting Aboriginal parents in isolated towns in the region.

Aboriginal Early Years Program

Supporting parents of young children 0-3 years

Vacation Care

Goldfields and Esperance

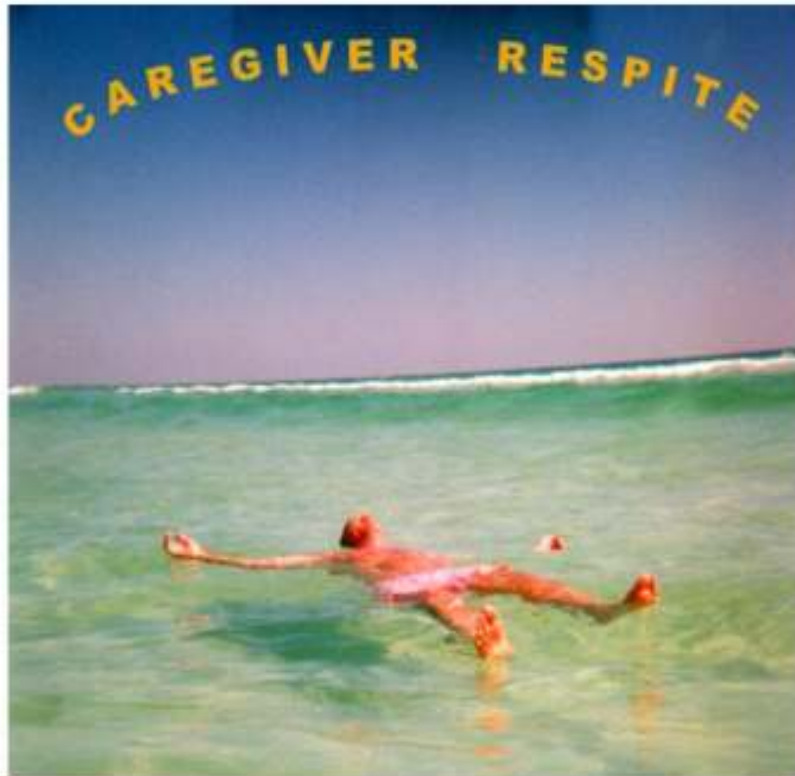
[Family Day Care](#)

Quality childcare service delivered by licensed carers in approved homes.

[In Home Child Care](#)

A flexible child care option which offers quality childcare in the child's own home.

Caregiver Respite



ACTIV Foundation

Contact Details:

Tel (08) 9371 1222

Fax (08) 9271 0359

Website: www.aktiv.com.au

Address: 2/48 May Street
BAYSWATER WA 6053

Contact: Respite Coordinator

Summary of Services:

Activ Foundation has a number of houses in the community, which cater for varying lengths of respite for children and adults. Charges apply and you must be a member of the ACTIV Foundation.

Carers Association Of WA

Contact Details:

Telephone: 9212 4333

Country: 1800 242 636

Website: www.carerswa.asn.au

Email: info@carerswa.asn.au

Address: 182 Lord Street
PERTH WA 6000

Summary of Services:

The Carers Association of WA provides support and services to family carers through information and resources, education, training, counselling, social support, advocacy and representation.

IDentity WA

Contact Details:

Tel (08) 9474 3303

Fax (08) 9474 3315

Website: www.identitywa.com.au

Email: reception@identitywa.com.au

Address: 46 David Street
KENSINGTON WA 6151

Summary of Services:

Provides in home respite, currently has a waiting list. The Adult respite house (3 places) is at Koondoola for people with multiple disabilities. Also Children's House at Riverton, for short term stays. Charges apply.

Lady Lawley Cottage

Contact Details:

Tel (08) 9384 2466

Fax (08) 9384 0292

Email: llcarc@inet.net.au

Address: 8 Gibney Street
COTTESLOE WA 6011

Summary Of Services:

Provides respite care to children up to 16 years of age with disabilities, chronic medical problems, often has children from country, mainly short stays. Short term respite fees apply.

National Respite Call Number (Red Cross)

Contact Details:

Tel: 1800 059 059

Summary of Service:

People are referred to their nearest Respite Provider

Perth Home Care Services

Contact Details:

Tel: (08) 9204 7800

Fax: (08) 9204 7899

Crisis Helpline: 9204 7801

E-mail: admin@phcs.org.au

Web address: www.phcs.org.au

Address: 30 Hasler Road
Second floor
OSBORNE PARK WA 6017

Postal Address: PO Box 1597
OSBORNE PARK DC 6916

Summary Of Services:

Services available include respite, emergency care, home help and personal care.
Charges are according to service provided.

Welcare

Contact Details:

Tel (08) 9381 3386

Fax (08) 9388 1979

Email: welcare@opera.iinet.net.au

Address: 61 Stubbs Terrace
DAGLISH WA 6008

Postal Address: PO Box 1176
WEST LEEDERVILLE WA 6901

Summary of Services:

Specialising in live in care or full day. Charges/rates for services provided are determined by the type and length of care required. Care can be provided to non-English speaking people by a person who understands their language and culture.

Culturally and Linguistically Diverse Supports



Ethnic Disability Advocacy Centre

Contact Details:

Telephone: (08) 9388 7455

Fax: (08) 9388 7433

Freecall: 1800 659 921

Website: www.edac.org.au

Email: admin@edac.org.au

Address: 320 Rokeby Road
SUBIACO WA 6008

Summary of Services:

Individual and systemic advocacy. Providing advocacy and information to ensure that ethnic people with disabilities gain equitable access to a range of services provided by government and non-government agencies. Advocating with and on behalf of individuals and/or their carers in ensuring that services are responsive to their cultural and linguistic needs. Raising community awareness of the needs and rights of ethnic people with disabilities. EDAC can deliver cross-cultural training to organisations on best practice models of service delivery and issues for ethnic people with disabilities.

Translating And Interpreting Service

Contact Details:

Telephone: 131 450

Website: http://www.immi.gov.au/living-in-australia/help-with-english/help_with_translating/index.htm

Email: tis@immi.gov.au

Summary of Services:

The Department of Immigration and Citizenship (DIAC) provides the TIS National interpreting service for people who do not speak English and for the English speakers who need to communicate with them. TIS National has more than 30 years of experience in the interpreting industry, and has access to over 1300 contracted interpreters across Australia, speaking more than 120 languages and dialects. TIS National is available 24 hours a day, seven days a week for any person or organisation in Australia requiring interpreting services.

Yura Yungi Aboriginal Medical Service

Contact Details:

Telephone: (08) 9168 6266

Fax: (08) 9168 6028

Website: www.kamsc.org.au

Email: manager@yyms.org.au

Address: Duncan Highway
HALLS CREEK WA 6770

Postal Address: PMB 10
HALLS CREEK WA 6770

Summary of Services:

Yura Yungi is a primary health care service. It is an Aboriginal community controlled health service that provides holistic, culturally appropriate curative services with integrated preventative programs.

Education - Making Plans for the Future



Association Of Independent Schools Of Western Australia

Contact Details:

Telephone: 9441 1600

Website: www.ais.wa.edu.au

Email: admin@ais.wa.edu.au

Address: Suite 3 / 41 Walters Drive
OSBORNE PARK WA 6017

Summary of Services:

As a sector independent schools are diverse in nature, they provide for students of all abilities-including an increasing number of students with special needs-from all social and ethnic backgrounds. They provide quality schooling for a wide range of communities, including some of Western Australia's most remote and disadvantaged Indigenous communities, communities in regional towns and cities and diverse communities in Perth.

Catholic Education Office Of WA

Contact Details:

Telephone: 6380 5200

Website: www.ceo.wa.edu.au

Email: ceowa@ceo.wa.edu.au

Students with disabilities Email Contact: curriculum@ceo.wa.edu.au

Address: 50 Ruislip Street
LEEDERVILLE WA 6007

Postal Address: PO Box 198
LEEDERVILLE WA 6903

Summary of Services:

The Students with disabilities K-12 Team exists to support school communities to provide appropriate educational provisions and opportunities for students with disabilities across all the years of schooling by:

- Providing advice and direction to Catholic school leadership teams on issues related to students with disabilities in Catholic schools
- Providing ongoing specialist support to school staff in schools on issues related to the education of students with disabilities
- Promoting best educational practices to enhance access, participation and learning outcomes for students with disabilities including working with schools to develop Individual Education Plans/Individual Transition Plans (IEPs/ITPs) for students with disabilities
- Assisting with the provision of professional development programs for school staff in the area of disability education
- Assisting schools to access funding and resources
- Working with schools to ensure smooth entry and transitions for students with disabilities
- Assisting schools to liaise with specialist agencies

Child Australia

Contact Details:

Phone: 08 92494333

Fax: 08 92494366

Website: www.childaustralia.org.au

Email: admin@childaustralia.org.au

Address: 5 Carson Rd
MALAGA WA 6090

Postal Address: PO Box 2562
MALAGA WA 6944

Summary of Services:

Professional Services Coordination (PSCWA): CHILD Australia is the principal professional support provider in WA for all aspects of professional development, quality, accreditation and inclusion services in Australian Government Approved Child Care Services (AGACCS). AGACCS can be Long Day Care (LDC), Family Day Care (FDC), Outside School Hours Care (OSHC), Vacation Care (Vac) and some Occasional Care (OC).

Inclusion Support Agencies (ISAs): CHILD Australia manages ISAs in 6 of the 8 ISA regions in WA. These teams cover North Metro, Pilbara, Kimberley, Central, Great Southern and Great Southern. Contact details for the ISAs can be found on CHILD Australia website.

Inclusion Support Facilitators assist staff in AGACCS to meet the inclusion needs of children with disabilities in all aspects of the service's program.

This can be through:

- Ideas and advice on adapting the program to facilitate the child's participation in all activities;
- Assistance in applying for funding for additional worker to increase the staff/child ratio;
- Resources, including specialist equipment, to support the child's inclusion;
- Liaison with other agencies supporting the child; and
- Advice on training to meet the child's needs, eg: Makaton, lifting.

To access Inclusion Support, child care services should contact the local ISA or CHILD Australia on 9249 4333. This is a free service.

Pre-Kindy and Occasional Care Inclusion Project WA

CHILD Australia provides advice and additional funding to support the inclusion of children with disabilities in community based Pre-Kindy programs and state funded Occasional Care Services throughout WA. This support is not available to Pre-Kindy services operating in schools.

The support offered in this project is free and similar to that provided in the ISA program.

To access support or further information, please contact the Project Manager on 9270 6611.

Department Of Education, Science And Training

Contact Details:

Website: www.dest.gov.au

Summary of Services:

The department can provide families with information regarding schools in their catchment area and schooling options and supports for their children.

Employment



ACTIV Foundation

Contact Details:

Telephone: 9387 0555

E-mail: records@activ.asn.au

Postal address: PO Box 466
WEMBLEY WA 6014

Autism Association Of Western Australia Inc

Contact Details:

Telephone: 9489 8900

E-mail: employment@autism.org.au

Postal address: Locked Bag 9
WEST PERTH WA 6872

BIZLINK

Contact Details:

Telephone: 9300 2144

E-mail: bizlink@bizlink.asn.au

Postal address: PO Box 284
JOONDALUP WA 6919

Career Contact

Contact Details:

Telephone: 9021 8077

E-mail: employment@careercontact.com.au

Postal address: PO Box 10351
KALGOORLIE WA 6430

Centrelink (Joblink)

Contact Details

Tel: 13 28 50

Website: <http://www.centrelink.gov.au>

Address: (Visit your nearest Centrelink Office)

Summary Of Services:

Centrelink provides referrals to the [Job Network service](#), which provides:

1. information about Job Network members and services
2. a referral service to Job Network members
3. employment self help facilities to help job seekers with their job search efforts.

Job Network services are provided nationally by a network of organisations dedicated to helping job seekers find and keep a job.

Services provided by Job Network include the following:

- [Job Search Support](#) - gathering vacancies from employers and matching the skills and experience of job seekers to job vacancies.
- [New Enterprise Incentive Scheme](#) - helps job seekers with ideas for a viable business to establish their own business.

Deafinite Employment

Contact Details:

Head Office

Telephone:

Voice: (08) 9441 2677

TTY: (08) 9441 2655

Address: Suite 46
5 Aberdeen Street
EAST PERTH WA 6004

Postal Address: PO Box 8558
PERTH BC 6849

E-mail: scarter@wadeaf.org.au

Website: <http://www.wadeaf.org.au>

Department Of Commerce

Contact Details

Tel: 1300 136 237

Consumer Protection - 1300 30 40 54

National Relay Service: 13 36 77 (for the hearing impaired)

Website: <http://www.commerce.wa.gov.au/>

Summary of Services:

The Department of Commerce works with the community to ensure high standards of safety and protection for workers and consumers.

Edge Employment Solutions

Contact Details:

Telephone: (08) 9286 6600

Address: 38 Hood Street
SUBIACO WA 6008

E-mail: edge@edge.org.au

Website: <http://www.edge.org.au>

Employment Esperance

Contact Details:

Telephone: 9071 5358

Postal address: PO Box 1591
ESPERANCE WA 6450

E-mail: ee@wn.com.au

Employment Law Centre Of Western Australia Inc

Contact Details:

Tel: (08) 9271 7899

Helpline: 1300 130 956

Website: www.elcwa.org.au

Summary of Services:

The Employment Law Centre of WA is a community-based legal centre focussing on the following areas:

- The provision of legal services to individuals who may face barriers in obtaining access to justice in employment;
- The promotion and provision of legal education, training and resources to the community;
- Contribution to law reform.
- Co-operation with organisations having similar objectives to those of the Centre.

Essential Personnel

Contact Details:

Telephone: 9622 3476

Postal address: 262 Fitzgerald St
NORTHAM WA 6401

E-mail: tony@essentialpersonnel.org.au

Forrest Personnel

Contact Details:

Telephone: 9791 1672

Postal address: 4 Plaza Street
BUNBURY WA 6230

E-mail: jlysaught@forrestpersonnel.org.au

Geraldton Personnel

Contact Details:

Telephone: 9964 3525

Postal address: PO Box 892
GERALDTON WA 6531

E-mail: gpi@geraldtonpersonnel.org.au

Good Samaritan Industries

Contact Details:

Telephone: 9455 1222

Postal address: PO Box 1035
CANNING VALE WA 6970

E-mail: info@gsi.com.au

Goodwill Engineering

Contact Details:

Telephone: 9455 1222

Postal address: 337 Victoria Road
MALAGA WA 6090

E-mail: gwe@goodwillengineering.com.au

Great Southern Personnel

Contact Details:

Postal address: PO Box 5562
ALBANY WA 6332

E-mail: admin@gspersonnel.com.au

Hedland Personnel

Contact Details:

Telephone: 9842 1510

Postal address: PO Box 2922
SOUTH HEDLAND WA 6722

E-mail: empgdl@norcom.net.au

Hotham Personnel

Contact Details:

Telephone: 9881 3211

Postal address: PO Box 516
NARROGIN WA 6312

E-mail: peter.hotham@westnet.com.au

Intework Inc

Contact Details:

Postal address: 32 Cedric Street
STIRLING WA 6021

E-mail: garyg@intework.org.au

Kimberley Personnel

Contact Details:

Telephone: 9193 6631

Postal address: PO Box 873
BROOME WA 6725

E-mail: steve@kimberleypersonnel.org.au

Peel Personnel

Contact Details:

Postal address: PO Box 3555
MANDURAH WA 6210

E-mail: fiona@forrestpersonnel.org.au

Pep Employment Services

Contact Details:

Telephone: 9470 3096

Postal address: PO Box 272
VICTORIA PARK WA 6979

E-mail: pep@pep.org.au

Rocky Bay Employment

Contact Details:

Telephone: 9228 2511

Postal address: PO Box 53
MOSMAN PARK WA 6012

E-mail: tonyw@rbes.com.au

Ruah Workright

Contact Details:

Telephone: 9272 9222

Postal address: PO Box 16
MAYLANDS WA 6931

E-mail: heatherstephenson@ruah.com.au

Soundworks

Contact Details:

Telephone: 9592 3753

Postal address: PO Box 725
ROCKINGHAM WA 6968

E-mail: soundroc@inet.net.au

South Metropolitan Personnel

Contact Details:

Telephone: 9317 3155

Postal address: PO Box 4183
MYAREE BC WA 6960

E-mail: admin@smp.org.au

TCCP Create Employment

Contact Details:

Telephone: 9249 3444

Postal address: 106 Bradford St
COOLBINIA WA 6050

E-mail: gwe@goodwillengineering.com.au

Workability

Contact Details:

Telephone: 9228 9999

Postal address: PO Box 8313
PERTH BC WA 6849

E-mail: michael.riou@workability.org.au

Workpower

Contact Details:

Telephone: 9445 3677

Postal address: PO Box 1543
OSBORNE PK WA 6916

E-mail: shane.oconnor@workpower.asn.au

Transport Services



Centrelink Mobility Allowance

Contact Details

Tel 13 27 17

Website: www.centrelink.gov.au/internet/internet.nsf/payments/mobility.htm

Summary of Services:

The Mobility allowance from Centrelink provides financial assistance for people with disabilities who are employed or are in training or job seeking and are unable to use public transport without substantial assistance.

Commonwealth Carelink Centres

Contact Details

Tel (freecall) 1800 052 222

Website: www.health.gov.au/ccsd

Summary of Services:

Commonwealth Carelink Centres can advise you if you are eligible for services under the Home and Community Care Scheme and can put you in touch with local agencies that provide transport services. This may mean transport to medical appointments, the local swimming pool or shopping centre.

Driver Education

Contact Details

Tel: (08) 9202 4302

Website: www.central.wa.edu.au

Independent Living Centre

Contact Details:

Phone: 1300 885 886

Fax: 9381 0611

Email: general@ilc.com.au

Website: www.ilc.com.au

Address: The Niche
 11 Aberdare Road
 NEDLANDS WA 6009

Summary of Service:

The Independent Living Centre of Western Australia is a non-government, not-for-profit, community based equipment information and advisory resource service which will be commencing an Occupational Therapy Driver Assessment Service from July 1, 2009.

Maxi Plus Taxi

Contact Details

Tel: 13 62 94 or 13 62 94

Summary of Services:

Multipurpose Taxi/ Wheelchair accessible Taxi.

National Disability Service

Contact Details

Tel (08) 9242 5544

Website: www.nds.org.au

Summary of Services:

The National Disability Service is responsible for the issuing of parking permits for people with disabilities in Western Australia and can assist with information about easy access parking.

Public Transport Authority

Contact Details:

Phone: 9326 2000

National Relay Service: 13 36 77 (then quote number required)

Website: www.pta.wa.gov.au

Summary of Services:

The **Public Transport Authority** (PTA) provides a range of services for people with disabilities, including easy access trains, buses and regional coaches, improvements to bus and train stations and school bus services for students. Services are provided through Transperth, Transwa and School Bus Services.

Transperth:

Transperth provides buses, trains and ferries in the Perth metropolitan area.

Infoline: 13 62 13

Commentline: 13 16 08

TTY: 9428 1999

Website: www.transperth.wa.gov.au

Transperth website links:

Assistance to people with disabilities.

Website: <http://www.transperth.wa.gov.au/PassengerInfo/PeoplewithDisabilities/tabid/170/Default.aspx>

Transperth produces a brochure Accessible Services and Ticketing brochure which lists all the bus, train and ferry services that are fully accessible.

Website:

<http://www.transperth.wa.gov.au/AccessibleServices/AccessibilityBulletins/tabid/364/Default.aspx>

Companion Card information:

Website: <http://www.companioncard.org.au>

Trains – Passengers who require assistance to get on or off a suburban train can phone 1800 800 022. You must phone at least 60 minutes before you need the service.

Rail Page:

Website: www.railpage.com.au

Buses:

All new buses are fully accessible for people who use wheelchairs. To find out the bus routes with accessible buses phone 13 62 13. Assistance may also be available for other routes. Contact the local bus service provider.

Transwa links 275 [destinations](#) in Western Australia, operating rail services between Perth and regional centres at Kalgoorlie, Northam and Bunbury. It also operates a coach service [network](#) to Kalbarri in the north and extending south and south-east to Esperance, Albany and Augusta.

Concessions are available for people with valid Pensioner Concession Cards and Health Care Cards. Carers who hold a Transperth Carers Permit are entitled to travel free when accompanying a person with a disability.

Phone: 1300 662 205
TTY: 13 36 77 (then quote 1300 662 205)
Website: www.transwa.wa.gov.au

School Bus Services provides transport assistance to students travelling on buses to and from school throughout Western Australia. While all students are encouraged to make their own way to and from school, where students need help to get to school, they may be eligible for transport assistance. Support is available for students attending education support schools, centres or units.

Phone: 9326 2000
TTY: 13 36 77 (then quote 9326 2000)
Website: www.pta.wa.gov.au

School bus services

Website: www.pta.wa.gov.au/scripts/viewoverview_contact.asp?NID=1065
Education support material that provides students with a basic level of assistance for travel to and from educational support facilities.

Specially Modified Vehicles Scheme

Contact Details

Tel: (08) 9379 3733

Websites: www.tadwa.org.au
www.modified-vehicles.org.au

Summary of Service:

Specially Modified Vehicles Scheme of Western Australia is an initiative by TADWA - Technology Assisting Disability WA Inc and Disability Services Commission. Vehicles that have been specially modified are listed on a secure website and buyers and sellers can log in.

Taxi Users Subsidy Scheme (TUSS)

Contact Details:

Telephone: 9216 8068

Website: www.dpi.wa.gov.au

Email: taxi_unit@transport.wa.gov.au

Summary of Services:

The Taxi Users' Subsidy Scheme (TUSS) provides taxi travel at a reduced rate for people who have a severe disability that will always prevent them from using a conventional public transport bus service.

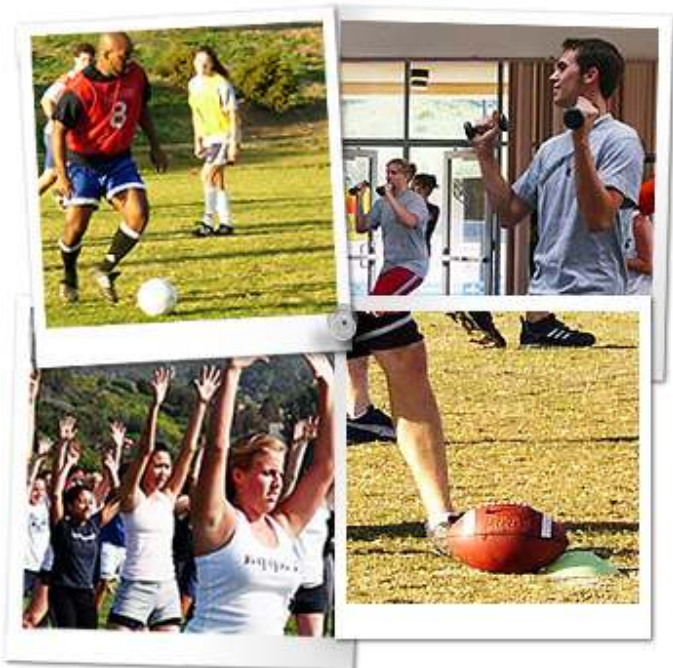
To be eligible for a subsidy you must:

- be a permanent resident of Western Australia. Proof of residency is required, for example:
 - a copy of a pension card,
 - a driver's licence or
 - a residency visa. If a residency visa is provided please also provide a copy of a recent utility bill; and
- have a severe disability that will always prevent you using a conventional public transport bus service; and

The disability is required to be continual and fall within the specified categories of:

- severe mobility disability;
- severe vision disability (legal blindness); and
- severe cognitive/intellectual disability.

Recreation



Creative And Therapy Activities (Cata) Group Inc

Contact Details

Tel: (08) 9448 8804

Website: <http://www.catagroup.org.au>

Email: manager@catagroup.org.au

Address: Warwick Community Service Centre
12 Dorchester Ave
WARWICK WA 6024

Postal address: PO Box 2033
WARWICK WA 6024.

Summary of Services:

A HACC funded day centre for adults with a permanent disability (physical, intellectual, sensory, neurological etc) and the frail aged.

DADAA (Disability In The Arts)

Contact Details

Tel: (08) 9430 6616

Website: www.dadaawa.org.au

Email: arts@dadaawa.asn.au

Address: 21 Beach Street
FREMANTLE WA 6162

Summary Of Services:

DADAA's focus is on creating opportunities and significant beneficial social change with people who have a disability and/or mental health issue living in local communities across Western Australia.

DADAA programs are designed to build inclusive, sustainable, and creative communities through a combination of artistic and educational practices involving:

- Health;
- Community Cultural Development;
- Arts Development;
- Regional Access and Support; and
- Community-based Action Learning via Research, Planning, Development and Evaluation.

Freedom On The River

Contact Details

Tel: (08) 9364 3905

Website: <http://www.rowingwa.asn.au/fotr.html>

Address: 2 The Esplanade
MT PLEASANT WA 6153

Summary of Services:

Freedom on the River (FOTR) is an affiliated club with Rowing WA and has existed for 10years. FOTR support the development of disabled athletes and members of the community to teach people to row. FOTR support integration with other clubs and help participant develop the necessary skills and provide a means of independence.

Recreation And Sport Network Inc

Contact Details

Tel: (08) 9201 8900

Fax: (08) 9443 8799

Website: <http://www.rec.net.au/>

Email: info@rec.net.au

Address: PO Box 1279
INNALOO WA 6918

Summary of Services:

Recreation & Sport Network is a small, dynamic not-for-profit organisation in Perth, Western Australia. We work with people with a disability who want to become involved in recreation and sporting groups and activities, and the people/associations that want to support them in that. We do this by:

- Assisting people with a disability to determine their interests and passions, and then to find, join and remain involved in a group or activity of their choice
- Working with groups and facilities to encourage and assist them to include members with a disability
- Supporting local councils and sporting organisations and facilities to run sports skills programs for children with disabilities
- Supporting two social clubs for adults with disabilities
- Providing training to recreation and sport providers on how to attract and retain people with disabilities as members.

Riding For The Disabled Association Of WA

Contact Details

Tel: 08 9296 4655

Fax: 08 9296 2363

Email: state@ridingdevelopsability.com

Summary of Services:

Riding for the Disabled is a worldwide movement providing horse related activities to as many people with disabilities as possible. In Western Australia there are currently 15 groups from as far south as Albany to as far north as Port Headland. In total RDA WA have over 600 riders with disabilities using our service. RDA riders include people with cerebral palsy, spina bifida, multiple sclerosis, muscular dystrophy, multiple injuries, amputees, arthritis sufferers, Down syndrome, deaf, blind, intellectual disabilities, emotionally disturbed and people with learning and behavioural problems.

Whiteman Park

Contact Details

Tel: (08) 9209 6000

Website: <http://www.whitemanpark.com.au/home.aspx>

Email: whitemanpark@whitemanpark.com.au

Address: Whiteman Park
Lord Street
WHITEMAN WA 6068

Summary of Service:

Whiteman Park offers a variety of fun activities for the family. Some activities are free, where as other will have a small fee. They offer kids only activities and education courses. Their website has a listing of current activities which is constantly updated.

Parent and Family Support Groups



Belmont Districts Family And Individual Support Association (Inc)

Contact Details:

Tel: (08) 9478 2831

Fax (08) 9475 0234

Address: PO Box 919
CLOVERDALE WA 6105

Summary of Services:

The group provides supports to improve the quality of life for families with developmentally disabled children and individuals within the local community.

Geenwood Parent Support Group For Children With Attention And Learning Difficulties

Contact Details:

Tel: Glenda (08) 9448 5091 or Marlene (08) 9447 9672

Address: 54 Pitonga Way
GREENWOOD WA 6024

Summary of Services:

Supports families of children with learning disabilities and ADD. Provides information to professionals and family members. Meetings held during school term on the second Tuesday of each month.

Disability Services Commission – Local Area Coordination

Contact Details

Tel: (08) 9426 9200;

Freecall (for country callers); 1800 998 214

TTY (08) 9426 9315

Website: <http://www.disability.wa.gov.au/DSC:STANDARD::pc=L7C5C2C1>

Summary of Services:

Each local Area coordination team will be able to provide you with support group information in your local community.

Kids Camps Inc (For Students With An Intellectual Disability)

Contact Details

Tel: 9420 7247

Website: www.kidscamps.org.au

Email: coord@kidscamps.org.au

Address: City West Lotteries House
2 Delhi Street
WEST PERTH WA 6005

Summary of Services:

Kids Camps provides school holiday and weekend recreation and respite camps for students aged 6 - 18 years with an intellectual disability.

The camps provide our campers with opportunities for recreation and social interaction in a fun filled, safe and supportive environment. These camps also provide much needed respite to families and carers, valuable time that can be spent with other children, partners and friends, to recharge and unwind or to reconnect and engage with the community.

Learning And Attention Disorders Society (Lads)

Contact Details

Tel: (08) 9346 7544

Website: <http://www.ladswa.com.au/>

Email: lads@cnswa.com

Address: Suite B 11 Aberdare Rd
NEDLANDS WA 6009

Summary of Services:

Coffee Mornings

Coffee Mornings for parents are held at The Niche on the first Wednesday of the month (during school terms), from 9:30am to 11:30am. Facilitated by a clinical psychologist, these gatherings are a great opportunity for parents of children with ADHD to meet and support each other, and to learn strategies to make (ADHD) life a little easier. Then, after coffee, visit our library and borrow one of our excellent books, videos or audio-tapes.

Adult Support Group

This group meets at The Niche on the third Tuesday of each month from 7:30pm to 9:30pm. Meetings are informal and open to all. There is a guest speaker every third month.

The adult support group meetings are a wonderful opportunity to meet other people experiencing similar difficulties and gather information about ADHD in adults.

Telephone Support

LADS has a telephone help-line which operates Mondays, Wednesdays and Fridays from 9:30am to 12:30pm. Members of the public are invited to phone and discuss their needs with a trained volunteer. Our aim is to help you access information about ADHD and services or treatments which benefit people with ADHD.

Drop-in

Please feel free to drop in at LADS on Mondays, Wednesdays & Fridays from 9:30am to 12:30pm. A trained volunteer will be available to discuss your needs and make you aware of services available to you and your family. The library is open during these hours.

My Time

Parent Support Groups for parents of children (0-5) with disabilities and medical conditions.

Contact Details

Telephone: 1300 135 373

Website: www.therapyfocus.org.au

Email: enquiries@thecompleteadvantage.com.au

Summary of Services:

Allows families/ carers to meet other parents of children with disabilities, make links with community support services and gain support for your vital role in caring for your child. Parents will drive the agenda of the groups which includes guest speakers. Groups will meet weekly/fortnightly at a time convenient for the parents concerned.

Pilbara Family Support Association Inc

Contact Details

Tel: (08) 9143 1221

Address: Warambie Health Centre
Warambie Rd
KARRATHA WA 6714

Postal Address: PO Box 801
KARRATHA WA 6714

Summary of Services:

Offers financial assistance to families who have a member with developmental disabilities to enable them to obtain support individually tailored to the families needs.

Personal Helpers and Mentors Program

Uniting Care West

Address: 5/5 Aberdeen Street
EAST PERTH WA 6004

Tel: 9220 1288

Contact: Brooke Stassen (Team Leader)

Servicing: Scarborough (postcodes: 6018, 6019, 6020, 6029)

Address: 56 Baltimore Parade
MERRIWA WA 6030

Tel: 9206 6200

Contact: Shane Bailey (Team Leader)

Servicing: Clarkson & Joondalup (postcodes: 6030, 6034-6038, 6027, 6028)

Financial Support



Centrelink Carer Allowance

Contact Details

Tel: 13 27 17

Website: <http://www.centrelink.gov.au/>

Address: (visit nearest Centrelink office)

Summary of Services:

A person may get Carer Allowance (child) if they look after a child with a disability or severe medical condition who requires a lot of additional care or attention in their own home. You must live in the same home as the child you are caring for. Both the carer and the child with a disability must also meet [residence requirements](#).

Commonwealth Carelink Centre

Contact Details

Tel:1800 052 222

Website: <http://www9.health.gov.au/ccsd/>

Address: (Visit website for shop listings)

Summary of Service:

Assists with information relating to costs for services.

Lotterywest Children And Family Services Grants

Contact Details

Tel: (08) 9340 5270

Email: grants@lotterywest.wa.gov.au

Website: www.lotterywest.wa.gov.au

Address: Lotterywest
74 Walters Drive
OSBORNE PARK WA 6017

Postal Address: Lotterywest
Grants & Community Development
PO Box 1113
OSBORNE PARK WA 6917

Summary of Service:

Lotterywest supports initiatives that provide opportunities for children up to 12 years-of-age that increases the health, well-being and development of children and maximises the participation of children, their families and carers in the community. Lotterywest recognises the importance of experiences and environments on early childhood development including active engagement of parents, caregivers and significant others. Particular priority is given to strategies which seek to ensure services reach the children and families who need them the most.

Grants may also be available to children and family services and organisations to support their infrastructure needs, for example with general and office equipment, information technology, service vehicle, capital works and service accommodation.

Family Skills Training



Behaviour Tonics

Contact Details

Tel:(08) 9201 1250

Website: www.behaviourtonics.com.au

Email: info@behaviourtonics.com

Postal Address: PO Box 139
MT HAWTHORN WA 6915

Summary of Services:

- Parenting workshops
- Assessment of parenting skills and child behaviour problems
- Formulate treatment approach and monitor it's progress
- Child behaviour management for extended family e.g. Grandparents
- Consultancy

Triple P (Positive Parenting Program)

Contact Details

Website: www10.triplep.net

Email: contact@triplep.net

Summary of Program:

Triple P suggests simple routines and small changes that can make a big difference to your family. It helps you understand the way your family works and uses the things you already say, think, feel and do in new ways that:

- Create a stable, supportive and harmonious family
- Encourage behaviour you like
- Deal positively, consistently and decisively with problem behaviour
- Build positive relationships with your children, so that conflict can be resolved
- Plan ahead to avoid or manage potentially difficult situations
- Take care of yourself as a parent

After Hours Support



Bush Support Services

Contact Details

Tel: 1800 805 391

Website: www.crana.org.au

Email: manager@bss.org.au

Summary of Services:

The main role of Bush Support Services is to provide Bush Crisis Line, a twenty-four hour telephone support and debriefing service for multi-disciplinary remote and rural health practitioners and their families.

Lifeline

Contact Details

Tel: (08) 9261 4444 & 24 hour counselling 13 11 14

Website: www.lifelinewa.org.au

Email: lifeline@lifelinewa.org.au

Address: GPO Box K765
PERTH WA 6000

Summary of Service:

Lifeline WA is a non-profit organisation with specialist services including:

Telephone Counselling

Lifeline was founded as a telephone counselling service. All services are provided by trained and accredited volunteer counsellors. The 13 11 14 service – provides 24-hours crisis telephone counselling 7 days a week, 365 days a year. The Telephone Counselling Service operates from Perth, Peel and after-hours from St John of God Hospital Subiaco and St John of God Hospital Murdoch.

Lifeline Education

Specially qualified educators deliver a variety of training programs to the community and workplace. These educational products are aimed at empowering people to keep themselves and others safe from suicide.

The Lifeline WA Education Services include:

- Suicide Prevention, Intervention and Post-vention workshops and seminars
- Workplace education programs to help workers respond to people in emotional crisis
- Community awareness programs relating to depression and suicide

Dads@Lifeline

This unique service provides support to fathers and their children after separation or bereavement. The service adopts a holistic approach in supporting fathers to deal with their problems and personal concerns.

Retail Operations

Located in Kelmscott, Lifeline Op Shop Treasures sells a variety of high quality goods. The shop exists for the primary purpose of providing Lifeline's core services with much needed funds.

Rural Link

Contact Details

Tel: 1800 552 002

TTY: 1800 220 101

Summary of Services:

Rural Link is an after hours extension of local health services providing easy telephone access to an experienced multi-disciplinary health team, with a focus on supporting people with depression, suicidal, drug and alcohol problems, or other mental health issues. The service provides an after hour's contact point for new and existing clients, carers, other community members, health professionals and community and welfare service providers.

Evaluation



Evaluation Form

1. Overall you found this directory to be useful? Yes / No

2. You feel you will use this directory? Yes / No

3. Was the directory easy to follow? Yes / No

4. Does the directory provide you with relevant information? Yes / No

5. What would you like to see included in this directory?

6. Comments

Thank you

